



CUSTOMER SUCCESS STORY



EZYMIGRATE

Ezymigrate is a top provider of comprehensive visa case management services, assisting individuals with migration to various countries. Their innovative platform, Ezymigrate-Ezysolution, streamlines the immigration process, saving time and increasing efficiency. With a team of skilled immigration experts, Ezymigrate aims to guide individuals through their immigration journey, building a brighter future for immigrants worldwide.

CHALLENGE

- **Outdated and inefficient product:** Ezymigrate struggled with a poorly written product utilizing outdated technology, resulting in limited functionality and performance issues.
- **UI and security concerns:** Ezymigrate faced challenges with an unappealing user interface (UI) and security vulnerabilities, impacting user experience and posing risks to data integrity.
- **Scalability and cost issues:** Existing infrastructure lacked scalability to handle growing demands, resulting in limitations and high operational costs.

"Existing clients of Ezymigrate began losing trust in the product due to the mentioned challenges, causing concerns about the reliability and effectiveness of the platform"





The Presented Solution

- 01 Migrated the existing system to a microservices architecture for better scalability, flexibility, and modular development. This enables easier maintenance and updates of specific components without impacting the entire system.
- 02 Facilitated the migration of the system to modern technologies and frameworks, enhancing the user interface (UI) and ensuring compatibility with modern browsers and devices.
- 03 Conducted a comprehensive security assessment and implements industry-standard security practices to address vulnerabilities and safeguard the application from threats.
- 04 Deployed the system architecture on Kubernetes, providing automatic scaling, load balancing, and fault tolerance to efficiently handle increased traffic and user demands.
- 05 Optimized the cost efficiency through resource scaling, automation, and leveraging cloud services. By improving technology, security, scalability, and cost-effectiveness, Teraways rebuilds client trust through enhanced communication, support, and a commitment to client success.



The Value Proposition

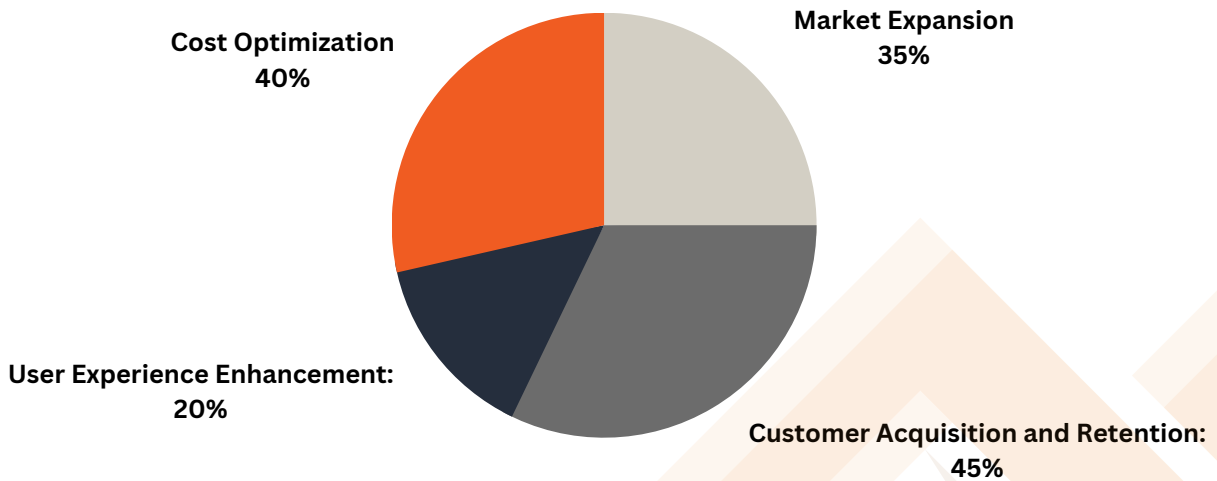
Teraways' services empowered Ezymigrate by enhancing their platform, strengthening security, enabling scalability, optimizing costs, and providing valuable expertise and support. These contributions help Ezymigrate improve their services, deliver an exceptional user experience, and achieve sustainable growth in the competitive immigration industry.

- **Market Expansion:** Successful expansion into new countries and regions, leveraging the enhanced product capabilities to cater to diverse immigration requirements. Increased customer reach, new market opportunities, and significant business growth.
- **Customer Acquisition:** Drastic increase in the customer base due to improved user experience, modern UI, and streamlined visa case management. Positive word-of-mouth referrals and reputation as a reliable solution provider contributed to the substantial customer acquisition.
- **Market Leadership:** Positioned as one of the leading solutions in the competitive market with an advanced product offering and user-friendly interface. Competitive advantage over outdated alternatives, leading to enhanced brand reputation and market standing.
- **Efficient Development Process:** Meticulous planning, organized structure, and effective project management ensured timely delivery and resource optimization. Clear milestones and collaboration among teams resulted in a high-quality product and increased client satisfaction.
- **Cost Reduction and Added Value:** Significant reduction in server costs through infrastructure migration and resource optimization using Kubernetes. Reinvested cost savings into further product development, customer support, or business expansion, improving profitability and financial stability.
- **Long-Term Client Relationship:** Strong partnership built on trust, collaboration, and shared success, ensuring client satisfaction and loyalty.



The Positive Impact

Overall, the implemented solutions propelled the client towards business growth, market leadership, and improved operational efficiency. The expansion into new regions, increased customer base, and optimized server costs contributed to the client's success and solidified their position as a trusted provider of visa case management solutions. The well-organized development process and long-term relationship fostered a positive working dynamic and laid the foundation for continued mutual growth and success.



Scalability and Performance: Accommodating 50% more concurrent users or transactions.
Reduction in system response time of about 25%

User Experience Enhancement: Improvement in user satisfaction scores and reduction in user complaints or support requests for about 30%.

Cost Optimization: Achieved 2x ROI within 12 months

Security Enhancement: Positive security audit results, passed with a score of 95%





Why Choose Teraways?

At Teraways, we are dedicated to delivering top-notch IT consulting and cloud solutions tailored to your business's unique needs. Our comprehensive range of services covers everything from strategic planning and implementation to ongoing support and optimization. With our deep expertise in IT consulting, we provide insights and strategies to optimize your infrastructure, enhance cybersecurity measures, and streamline your operations. As a Select tier partner with AWS (Amazon Web Services), we leverage the power of the cloud to deliver scalable, secure, and cost-effective solutions that drive your digital transformation. Partner with Teraways to unlock the full potential of your business and embark on a transformative journey towards success.



Reviews..

Teraways' commitment to excellence and personalized approach make them an exceptional technology partner. We highly recommend Teraways to any organization seeking to unlock their full potential and achieve transformative results."

Team Ezymigrate